## CONSUMER REINSTATEMENT QUESTIONNAIRE



## Dear Customer,

Thank you for being a WU customer. We value your business. To protect our customers and to comply with industry standards and regulations, we closely monitor the use of our money transfer services. Please email the completed form and a photo ID along with the required supporting documentation indicated below to <a href="GCR@westernunion.com">GCR@westernunion.com</a>. We will email you in case we need to ask for additional information. Please note that the information you share will be processed as local regulations require.

## I. Please provide your personal information:

Most Recent MTCN:	
Legal First Name	
Legal Middle Name	
Legal Last/Family/Surname	
Primary Phone #:	
Address:	
Date of Birth (MM/DD/YYYY):	
Occupation:	
Email Address:	

II. <u>Using the drop down, please provide additional information about anyone you have sent money to</u> or received money the last 12 months:

	Legal Name	Your relationship with this individual?	What was the purpose of the transaction(s)?	Have you met him/her in person (face to face)? Y/N
1				
2				
3				
4				
5				
6				

III. To help us better understand how you are funding your transactions, please provide your source of funds and supporting documents.

Source of Funds	





Please select and include at least	two of the following to include in your reinstatement request:
1 ☐ Invoices 3 ☐ Receipts to validate the expenses 5 ☐ Contracts 7 ☐ Paystubs/W2-Form	6□Business/Non-Profit License 8□Other, specify below
	ng conducted on behalf of a Business or an Individual other than
yourself?	
□No □Yes	
If the answer is "Yes", please prov	ride the information below:
Describe your relationship with the business or other individual	
Explain why you are acting on behalf of the business or other individual	
Individual's full legal name or Business Name:	
Street Address	
City	
State/Province/County	
Postal Code/Zip Code	
Country	
Phone #:	
Date of Birth (Not applicable for business):	
Individual's Occupation or Business Type:	
Business Website:	