



*moving money for better*

Western Union Financial Services, Inc

**Transaction History Request Form**

**Section I: Customer Information**

***Please complete all of the relevant information below. Failure to complete each applicable section to this request may result in a delay to process this Transaction History Request.***

Name: \_\_\_\_\_ MyWU / Gold Card Number: \_\_\_\_\_  
 Postal/Street Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State / Province: \_\_\_\_\_  
 Postal Code: \_\_\_\_\_  
 Country: \_\_\_\_\_  
 Additional Address Information (if applicable): \_\_\_\_\_  
 Phone Number: \_\_\_\_\_ Mobile Number: \_\_\_\_\_  
 E-Mail Address: \_\_\_\_\_ Business Name (if applicable): \_\_\_\_\_

***Please indicate your preferred method to receive the completed request.***

- Postal Mail  Secure Email

**Section II: Previous Addresses (use additional sheets if necessary)**

***Please indicate any previous addresses you may have used while using Western Union services. Attach any additional previous addresses if needed.***

***Proof of address is required if your address is not shown on your ID Document(s). Please see the ID verification Section below,***

**Previous Address 1**

Postal/Street Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State / Province: \_\_\_\_\_  
 Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_  
 Additional Address Information (if applicable): \_\_\_\_\_

**Previous Address 2**

Postal/Street Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State / Province: \_\_\_\_\_  
 Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_  
 Additional Address Information (if applicable): \_\_\_\_\_



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**Section III: Information Requested**

Please indicate what information you are requesting Western Union to release by checking the appropriate box(es) below. Please keep in mind that Western Union will only disclose information about you and your transactions, to you. Western Union retains information in accordance with applicable law and Western Union policy.

- Transaction History (Specify Date or Date Range): \_\_\_\_\_
- Account or Other Information: \_\_\_\_\_

Name of individual(s) you have sent money to, or received money from: \_\_\_\_\_

Please provide any reference number(s) (e.g. MTCN) or other information that can assist us in providing the details you are seeking: \_\_\_\_\_

**Section IV: ID Verification**

Please attach a legible copy of a government issued identification. Your ID Document will be used to verify your identity prior to the release of any information from Western Union. Examples of acceptable forms of identification include, but are not limited to:

- |                            |                         |
|----------------------------|-------------------------|
| Driver's License           | Passport                |
| State or National ID. Card | Permanent Resident Card |

If you have used more than one ID Document to conduct Western Union transactions or use Western Union Services, please provide a copy of each ID Document that you used.

**Important:** *We recommend you return this form and the supporting documents in a secure envelope or send through secure electronic means. If your ID Document does not show your current address, please provide additional proof of your current address by providing another official document such as telephone bill, utility bill or similar document.*

Upon receipt of your request and identification verification, Western Union will provide the requested information to your postal address on file. Please allow 21 days for us to process your request.

By signing below, you certify that (i) you authorize Western Union to use and disclose your personal information in order to complete your request(s), (ii) the information you are requesting solely concerns you and your Western Union transactions, and is not on behalf of any third party, and (iii) the information provided within this document is as true and accurate.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_  
Print Name: \_\_\_\_\_